## Newsletter

www.securicall.co.uk
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## **Key features & benefits**

- ✓ A far greater assurance of quality is provided. The test is carried out by two people, i.e. our Helpdesk and the customer, and both parties are aware of the status of each test. This effectively provides a dual control assurance of quality.
- ✓ The accuracy of the readings provided by this remote system is far greater than any checks made with multimeter carried by an engineer.
- ✓ As no engineer has to attend site, there is of course a dramatic saving in cost to the Customer, Securicall and the Environment. Contact us for our schedule of charges .
- ✓ A further advantage is that no wiring within the control equipment has to be disconnected or disrupted in any way which can frequently cause intermittent faults.
- ✓ Last but not least, from your point of view, there is a saving of time by not having to wait for engineers and the convenience of carrying out the check when it suits you.









## **On-Call Alarm Maintenance**

The cost of fuel to business these days will inevitably have to be passed down the chain and will ultimately reflect in the price we have to pay for goods and services.

The Customer Support Facility (CSF) at Securicall has reacted to this area of concern and can now offer an **On-Call Intruder Alarm Maintenance Plan** that is designed to save you money and also help protect the environment in the process.

Securicall's "On-Call Maintenance" is a new approach to conventional intruder alarm maintenance designed to resolves all of these issues and enable you to decide when the maintenance procedure is carried out at a time which suits you, anytime between 7.00 am and 7.00 pm Monday to Friday.



Securicall have developed a sophisticated device called a Remote Alarm Maintenance control unit (RM201), which is installed in your premises adjacent to the main intruder alarm control panel. By appointment, this enables us to do

the complete check over the phone and with your help. The whole process typically takes about 15 minutes for a standard sized domestic/light commercial intruder alarm system.

Contact us for more information:

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