

RM201

Remote Alarm Maintenance



“A *new* approach to Alarm Maintenance”

REMOTE ALARM MAINTENANCE

Looking after domestic intruder alarms has never been easier due to an innovative product recently produced by our Company. Whereas all companies want to claim that they can provide a high level of service at a cheaper price, we like to prove it and provide you with the necessary evidence.

Why Maintenance is necessary

Whereas you know your dishwasher or vacuum cleaner is operating satisfactorily every time you use them, intruder alarms however fall into a different category. The fact that you switch it on and do not get any false alarms is no indication that it will respond to an intruder if he breaks in.

Insurance-backed product

Because many people discover their alarm is inadequate after the event, the insurance companies require alarm systems to be regularly maintained by a professional company which in turn is regulated by a UK-accredited Inspectorate. Securicall is regulated by the Security Systems and Alarms Inspection Board (SSAIB) which is now the leading UK Inspectorate.

Why Remote Alarm Maintenance?

There is frequently a problem with domestic intruder alarms due to people working, etc. They are out during the day and it becomes necessary to wait in for an engineer to arrive to carry out the routine maintenance procedures. If you are lucky, the timescale will be a four hour slot. However, times can never be guaranteed and it becomes frustrating to make alternative arrangements having perhaps already wasted half a day.

Modern systems address this system by providing sophisticated technology within the control equipment enabling remote testing to be carried out provided it is set up to do so. Securicall's Remote Maintenance System can be fitted to any system making it unnecessary to update your system to enable this service to be provided.



Securicall Systems Ltd

Key features & benefits

DUAL CONTROL: A far greater assurance of quality is provided. The test is carried out by two people, i.e. our Helpdesk and the customer, and both parties are aware of the status of each test. This effectively provides a dual control assurance of quality.

GREATER ACCURACY: The accuracy of the readings provided by the RM201 is far greater than any checks made with a multimeter carried by an engineer.

CONSIDERABLE SAVING IN COST: As no engineer has to attend site, there is of course a dramatic saving in cost to the customer, Securicall and the Environment. Contact us for our schedule of charges .

ELIMINATE FAULTS INADVERTENTLY CAUSED BY ENGINEERS: A further advantage is that no wiring within the control equipment has to be disconnected or disrupted in any way which can frequently cause intermittent faults.

TIME-SAVING AND CONVENIENT: Last but not least, from your point of view, there is a saving of time by not having to wait for engineers and the convenience of carrying out the check when it suits you.

The Ultimate Solution:

Securicall's **RM201** Remote Alarm Maintenance is a new approach to conventional intruder alarm maintenance designed to resolve the issues surrounding arranging a normal service and enable you to decide when the maintenance procedure is carried out at a time which suits you, anytime between 7.00 am and 7.00 pm Monday to Friday.

The **RM201** Remote Alarm Maintenance System is fitted above your control unit adjacent to the main intruder alarm panel (not the keypad) and enables us to do a complete check over the phone with your help. The whole process typically takes **no more than 15 minutes**.

