Datasheet

SECURICALL
INTEGRATED SECURITY SYSTEMS

Track ID

IS YOUR PROPERTY EVER EMPTY FOR MORE THAN 24 HOURS AT ANY ONE TIME?
If so, you would be well-advised to have some form of remote monitoring for your alarm so that you can be made aware of any activation while you are away.

The Problem with conventional monitoring:

When you are away from your protected premises, and being told by a machine or even an ARC operator that your alarm has activated, it immediately raises some questions. Conventional systems tell you the precise time your alarm has triggered - but not why.

What you really want to know is whether a false alarm has been generated or whether in fact intruders have gained access to your premises and are moving around.

The Solution:

Securicall's **Track ID** operates by registering **all** activities of **all** detectors. When an intruder enters your property, several detectors will be activated (conventional systems will only register the first one) and you will be able to see the precise time and sequence as an intruder moves from one room to another.

An example of genuine alarm typical information from the Securicall **Track ID** would be as follows:-

1. *Kitchen sensor activated 10:22:45*
2. *Hall detector activated 10:22:55*
3. *Lounge detector activated 10:23:01*

 The action required for this report is to investigate the premises immediately, if necessary with the Police. These signals cannot be generated by a fault.

False Alarms:

A false alarm is any activation of your system not caused by an intruder. False alarms have long been considered as the biggest problem within the industry due to wasted Police time, together with the expense and inconvenience to keyholders. In addition to this, many companies have to pay keyholders "on call" money to ensure they can respond to the inevitable false alarms. An example of typical alarm information from a conventional system would only be as follows:-

 1. **Dining room sensor activated 15:30:45**

Track ID can't eliminate false alarms but **can** eliminate the problems associated with them, but by letting you know relevant real time information, you can identify false alarms and ignore them.
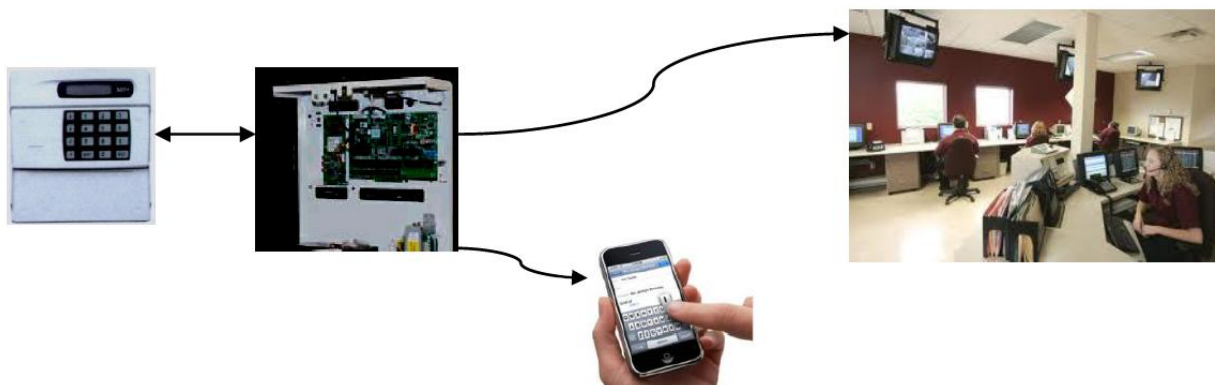
Key features & benefits

Track ID costs little more than a conventional system. It is an economical way of monitoring your alarm system and at the same time telling you whether activations are "genuine" or "false".

Track ID is a trouble-free way of monitoring your alarm and we would say an essential way to do so. Because, no matter how many times your system is maintained or checked over, it is simply not possible to identify individual detectors that might cause false alarms. This can only be done by regularly switching your system on and thereby monitoring all detectors without the urgency and inconvenience normally caused by false alarms.

It is worth noting that some people will only switch their system on when they go on annual leave and are annoyed to discover that unstable detectors (which could have been corrected months ago) then cause false alarms at the most inconvenient time, i.e. when they are away. **Track ID** resolves this problem.

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Used in conjunction with **Track ID**, two detectors (typically a DualTech and a PIR) would be used in an particularly sensitive area to definitely identify the presence of an intruder and separating a false alarm from a genuine alarm.

Remote monitoring - cost-effective ways of connecting your alarm

1.   Speech dialler - this connects into your existing telephone line and enables up to three keyholders to be contacted in the event of the alarm being triggered. A recorded message identifies the premises and the type of alarm, eg fire or intruder.

2.   Digital communicator - this also connects into your existing telephone line and transmits up to eight channels identifying separate events which may be used to identify individual areas of intrusion as detailed in Track ID.

3.   Redcare Secure - this utilises a digital communicator together with cellnet communication providing two distinct channels of communication to comply with PD6662 for Grade 2 or Grade 3 systems.

4.   Redcare Classic - this system uses conventional Redcare technology, i.e. digital network superimposed onto your telephone line and is nowadays compatible with Broadband. Standard communicators transmit up to eight channels to the ARC providing a permanently monitored line between your premises and the ARC.

5.   Redcare GSM - this uses Redcare technology as described above, together with cellnet system enabling two separate communication channels to be monitored and designed for the highest level of security, i.e. Grade 2 to 4 systems.

Peace of Mind:

Our preventative maintenance and support procedures fully comply with and exceed the requirements of BSEN50131, which are required by major insurance companies.

Securicall Systems Ltd is regulated by the Security Systems and Alarms Inspection Board (SSAIB).

Why Securicall?

Securicall is a market leader in the provisioning of security solutions operating over conventional and data networks.

Based from our Regional Offices, Securicall can provide planning, design, installation and support to organisations across the UK.

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