



## *Our three stage commitment:*

**Firstly**, we offer **life time cover** on specified items of equipment, e.g. detectors, control equipment, etc. - for as long as you have a maintenance contract with Securicall. Should these items become faulty, replacement items will be provided free with the only charge being for the labour associated with the change.

**Secondly**, we will supply and install our **Remote Maintenance System free of charge**, provided a maintenance contract is taken out with Securicall for a minimum of three years. This enables the cost of preventative maintenance to be considerably reduced while, at the same time, providing a far superior service - see RM201 literature for further information.

**Finally**, we aim to cover all repair costs if required at the rate shown in our standard price list (available on request) so there aren't any unplanned expenses.

## **The New Securicall LifeTEC 3 Alarm Maintenance System...**

Securicall has reacted to the area of concern that intruder alarm system can have real and yet sometimes hidden on-going costs and can now offer the **LifeTEC 3** Intruder Alarm Maintenance Plan that is designed to save money and also help protect the environment in the process.

### *The problem with standard maintenance plans:*

**Typically**, the contract will cover for regular maintenance of the security system. What it won't normally do is cover any faults that arise between one maintenance visit and the next. If it becomes necessary to call out an engineer because, say, the system can't be set or perhaps to stop the bell ringing, it is likely this will incur a charge at premium rates! The charge is quite often described in the small print of the contract.

Any system over six years old may be deemed by the service provider as a potentially obsolete system and in need of updating. It is unlikely that the precise cost of updating will be covered in the standard contract. This therefore becomes yet another unplanned and additional expense.

See our three stage commitment for details of how LifeTEC 3 overcomes these issues.

*Another simple and cost effective idea from the security company who really cares.*

